

Come put your military training and experience to good use. Alliant Technologies is a leading Network Infrastructure and Cloud based Managed Services Company in the metropolitan New York/New Jersey area. In our new state of the art Network Operations Center, we offer our employees the opportunity to work with a revolutionary suite of services that make infrastructure technology simple & easy to consume for our clients. We have built and are continually improving our automated ITSM platform, which provides our customers with a self-service platform that gives them unprecedented levels of control choices and co-management. Our services are primarily cloud based, and include proactive configuration management, network monitoring and reporting, cloud based backup, repair, and Tier 1, 2 and 3 support for network, datacenter and UC services. Alliant is dedicated to developing long-term strategic technical business solutions for mid- sized & enterprise companies.

We currently have openings for Service Operations Managers. We are looking for disciplined, process oriented individuals who can develop and follow complex documented processes and procedures. A strong team player attitude is required. This is a fast-paced, challenging technical position where no two days are alike. You must have at least five year's technical experience managing or assisting with IT projects including Cisco networking, Cisco VoIP, Microsoft Active Directory, Microsoft Exchange, VMware and network storage solutions. You will be responsible for the overall management of the client relationship, including assisting with client pre-sales activities, client meetings, client onboarding and management of the client during the post sales process. You will be the single point of contact overseeing all project activities and providing management guidance to all Alliant project managers at the client. You act as the liaison between the client, the Alliant account manager and the Alliant project teams.. You may be assigned to multiple clients at one time.

We offer a very attractive compensation and benefits package, including medical, dental, disability and life insurance, flexible spending and a 401(k) plan. We are an EEO employer. We are not a recruiter or contract placement firm.

Requirements

- At least five year's technical project management experience managing or assisting with projects such as the implementation of Cisco networks, Cisco VoIP installations, Microsoft servers, Active Directory, Exchange, VMWare and/or Cisco.
- Some sales or presales experience helpful.
- Leadership or senior supervisory experience required.
- Experience creating project plans using MS Project, performing cost analyses, ROI analyses, etc.
- Strong written and verbal communication skills.
- College degree preferred.
- Superior time management skills working in a fast-paced environment.
- Ability to work well independently under pressure.
- A bright, energetic & positive outlook.
- A great sense of humor.
- Excellent discipline with good organization & planning skills.
- Someone who wants to be a member of a team made up of talented, passionate engineers, and who enjoys helping build upon each others' success

Salary range: \$115k to \$125K